ABSTRACT

A mobile provisioning tool system including a software provisioning tool application. The mobile provisioning tool system includes mobile devices capable of conducting wireless communication with wireless access points. A carrier network is connected with the wireless access points and a customer network that includes at least one business application. A provisioning tool application is located on a provisioning server. The provisioning tool application includes a CRM Rep component and an IT Admin component. A software provisioning tool application allows the provisioning workstation to automatically install mobile business services and configure network configuration settings on the mobile device.